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Introductory and general provisions

1. Introductory and general provisions

1.1. The subject of this present General Terms and Conditions (hereinafter referred to as the “**GTC**”, or **General Terms and Conditions**) is the definition of the rights and obligations concerning the use data sheet services (hereinafter referred to as the “**Data Sheet Services**” or “**DSS**”) available at the website of **RED BERILL EUROPE KFT.** (registered office: 1027 Budapest, Horvát u. 14-24., company registration number: 01-09-974017, hereinafter referred to as the “**Data Controller**”) at www.bigsexmap.com regarding Adult Content Providers (hereinafter referred to as the “**ACP**”) and Adult Content Seekers (hereinafter referred to as the “**ACS**”), hereinafter jointly referred to as the “**Subscriber**”).

1.2. The Data Sheet Service provides Subscribers with the opportunity to establish a relationship between the Adult Content Providers and the Adult Content Seekers in the following areas: erotic partner search, erotic massage, participation in a swinger clubs, escort sex-free casual escort service , shopping in a sex shop.

ACP are given the opportunity within the framework of the DSS to provide a description, or photos and videos of themselves in order to provide information for the ACS. The ACS are entitled to get acquainted with the content posted by the ACP within the framework of the DSS and to contact the ACP.

1.3. The Data Controller shall provide the Data Sheet Service (DSS)to the Subscriber in accordance with the provisions of this present GTC, and the Subscriber shall fully comply with the provisions of the GTC together with other conditions applicable to the DSS and pay the Monthly Subscription Fee (hereinafter referred to as the "Subscription Fee") to the Data Controller.

1.4. With the registration on the Interface and making the declarations of acceptance during the registration, the contents of this present GTC shall be deemed to have been read, recognised and accepted by the Subscriber.

1.5. The Subscriber hereby undertakes to provide all information marked as mandatory, which is necessary for the provision of the DSS.

1.6. The Subscriber and the Data Controller hereby undertake not to disclose the contents of this present GTC and the terms and conditions of the contract entered into by and between them during or after the existence of their legal relationship. The Interface and its formal elements and source code are protected by copyright, so in addition to the intended use of the DSS they shall only be used with the prior written consent of the Data Controller.

2. Content of the Data Sheet Service (DSS)

2.1. When using the DSS, ACP and ACS are only entitled and obliged to provide their own data or, in the case of an economic organisation, the data concerning the company they are entitled to represent. Any liability arising therefrom shall be borne solely by ACP and the ACS.

2.2. The DSS can only be used by adults. During registration, ACP and ACS shall provide a related declaration and guarantee that they are of legal age under the applicable laws. In the case of a business company, ACP shall guarantee that they have a valid operating license and a valid tax number, and they are not subject to liquidation, winding-up, compulsory cancellation or other liquidation proceedings.

2.3. ACP shall undertake not to seek financial compensation from the ACS for physical contact, especially not for sexual services.

2.4. Subscribers shall not use the DSS to create content or display a communication that is infringing or intended to be so, especially if the communication encourages violent conduct that endangers personal or public safety, or encourages conduct that is harmful to the environment or nature.

2.5. The content provided by the Subscriber within the framework of the DSS shall not infringe the intellectual property rights of another person, nor shall they infringe the national, ethnic, racial or religious affiliation or other personal rights of others. Posted content shall not be obscene or vulgar.

2.6. The content provided by the Subscriber within the framework of the DSS shall not infringe the rights and legitimate interests of third parties, in particular, it shall not be accompanied by the infringement of personal rights, intellectual property rights, shall not contain business or private secrets obtained in an unauthorised way, and third parties shall not be entitled to otherwise prevent or restrict the publication of the content.

2.7. The content provided by the Subscriber within the framework of the DSS shall not conflict with the provisions of the legislation on commercial advertising and electronic commerce services, as well as the legislation on information society services.

2.8. The Subscribers' Data Sheets and the content provided by them shall not contain any directly or indirectly infringing information. The data sheet shall only contain data, conditions or notices that are true and that ACP and ACS can actually provide. The content of the data sheet shall not be misleading, misleading, discriminatory or intimidating, shall not infringe the requirement of equal treatment, shall not incite racial, religious or political opposition.

The Subscriber shall be responsible for the authenticity of the data entered in the DSS. During pre-registration and registration, especially before making approvals, the Subscriber shall check his / her data and the contents of the registration.

2.9. The Subscriber shall prepare the text entered on the form in accordance with the spelling rules of the language of the given country. The Subscriber is only entitled to upload images and videos to the Interface on the Website in the size, quantity and

format permitted by the Data Controller.

2.10. The Subscriber shall be fully responsible for ensuring that the content displayed on the Interface complies with the provisions of Points 2.1. - 2.9 above. If the Data Controller suffers damage due to the Subscriber's violation of these conditions, the Subscriber shall compensate for such damage.

2.11. The profile may include phone number (s), address, and chat contact options. The Interface also has a chat function, provided that the ACP provide this option to the ACS. Messages generated during the chat shall be stored in the system until the ACS delete their accounts or logs in there at the intervals indicated by the system. In the chat interface, it is only possible to exchange messages with each other in written form, it is not possible to exchange videos, images or audio messages.

3. Checking, suspending and deleting content

3.1. The Subscriber shall only request the publication of content on the data sheet that complies with the provisions of the law and this present GTC. The Data Controller shall be entitled to refuse the publication of any content or delete the content / data sheet, or suspend the provision of the DSS if the content or the Subscriber's conduct violates any provisions of this present GTC or infringes any related law or regulation. The Data Controller shall be entitled to responsible for the content or has the right to refuse the publication of the content or that of the data sheet, including but not limited to the following cases:

3.1.1. The data sheet contains is clearly untrue, non-specific, contradictory, misleading, unrealistic, objectively unenforceable or frivolous contents, data, requirements, offers or other elements, or if it is not in fact a data sheet.

3.1.2. The communication and / or the displayed content infringes or may infringe the honour and / or reputation of another natural person, company or other organisation.

3.1.3. The competent authorities objected to the data sheet / content, either formally or informally.

3.1.4. The content or communication violates the provisions of any law or regulation on equal treatment, the promotion of equal opportunities and anti-discrimination according to the judgement of the Data Controller, the court or another competent authority.

3.1.5. The content or communication violates any of the essential provisions of this present GTC, especially if it conflicts with the obligation affecting the Subscriber.

3.1.6. If the Subscriber violates the prohibition on the transfer of the data sheet, or allows a third party to use the DSS via his own registration.

3.1.7. If the Subscriber has an unpaid debt towards the Data Controller, or if bankruptcy, liquidation or winding-up proceedings or other proceedings resulting in termination without a legal successor have been initiated against him / her.

3.2. The Data Controller shall be entitled to terminate the already concluded subscription without notice, to terminate or suspend the provision of the service, if the Subscriber violates any material provision of this present GTC or the content displayed by the Subscriber violates any related law or regulation. In this case, the Subscriber shall reimburse the Data Controller for the damages and costs attributable to him.

3.3. If the Data Controller establishes during the pre-registration and / or the review of the data provided during the registration, or later on that the Subscriber is not entitled to use the DSS, the Data Controller shall be entitled to refuse registration, publication of the data sheet, suspend access to the data sheet, or delete it and shall be entitled to withdraw from the concluded contract without notice. In this case, the Subscriber shall not be entitled for a rebate.

3.4. The Data Controller is not obliged, but is entitled to get to know and check the content provided by the Subscriber on the Interface or the data sheet. The Data Controller shall be entitled to modify or delete the content placed by the Subscriber, to suspend the content of the data sheet in part or in full. The Data Controller shall be entitled to draw the Subscriber's attention to the fact that the content of the data sheet needs to be modified as it does not comply with the provisions of this present GTC or the related laws and regulations. If the Subscriber agrees, the Data Controller shall approve the proposed changes by e-mail and take all any and all measures and actions necessary for the content of the data sheet to comply with the provisions of this present GTC and the related laws and regulations.

The Data Controller shall display the modified data sheet with the content approved by the Subscriber. In the absence of such an approval, the Data Controller shall be entitled to refuse to publish the data sheet. If, in the absence of approval by the Subscriber or otherwise due to a violation of this present GTC or any related laws and regulations, the Data Controller refuses or suspends the publication of the data sheet, then the Data Controller shall not be liable for the related damages suffered by the Subscriber.

Any inspection of the data sheet by the Data Controller and modification thereof by the Data Controller upon his related notice shall not mean that the content of the data sheet complies with the stipulations of the related laws and regulations, and shall not mean that the Data Controller is responsible for the contents of the data sheet. The Subscriber shall be responsible for ensuring that the content published on the data sheet complies with the provisions of the related laws and regulations and those of this present GTC. If the text of a data sheet does not contain the required minimum content items, the Data Controller reserves the right to refuse to display such data sheet.

3.5. The Data Controller is entitled to request information from the Subscriber from time to time about the current e-mail addresses used by the Subscriber. If this request of the Data Controller is left without a substantive response, then the Data Controller shall be entitled to suspend the data sheet or terminate access to the data sheet.

3.6. The ACP data sheet may be reported by the ACS to the Data Controller if the content of the data sheet contravenes the provisions of this present GTC or those of any related laws and regulations, especially if it may constitute fraud or the data of a minor is indicated on the data sheet. The Data Controller shall investigate such notification and, if necessary, decide on the suspension or deletion of the data sheet.

3.7. The Data Controller shall not be liable to the Subscriber and third parties for damages arising from the deletion, suspension or refusal to publish the data sheet and content in accordance with this present GTC.

3.8. The ACS shall be entitled to prohibit the ACP data sheet in such a way that during searches initiated by the ACS following the ban the prohibited data sheet shall not appear until the ban is lifted by the ACS.

4. Pre-registration and registration, data content

4.1. Registration for the Interface is done by creating a user account. E-mail or telephone applications do not qualify as pre-registration or registration.

4.2. Pre-registration and registration are only possible by visiting the Interface and clicking on the registration button displayed thereon.

4.3. During the visit to the Interface, by entering the Registration menu item, in order to start the pre-registration, with the help of the Personal Assistant, the user can select the appropriate classification category:

- Adult Content Seekers (ACS)
- Adult Content Providers (ACP)

4.4. After selecting the appropriate category, the Subscriber shall provide his / her e-mail address to which the Data Controller shall send a 6-digit PIN code to the Subscriber. After entering the email address, after clicking the Send button, the Interface is going to require in the pop-up window to confirm sending the 6-digit PIN code. The PIN is going to be sent when the Subscriber checks the confirmation checkbox.

4.5. Confirmation of pre-registration is carried out in accordance with the provisions of Point 4.4 above. In the e-mail containing the 6-digit PIN code the Subscriber shall click on the Login button and enter the PIN code into the Personal Assistant, then shall click on the Send button. Then the pre-registration is going to be completed.

4.6. After the completion of the pre-registration, the Subscriber is going to have the opportunity to register on the Interface. The condition for successful registration is that the Subscriber provides the data marked as mandatory on the registration interface.

4.6.1. During registration, ACP shall provide the following data to the Data Controller for successful registration and use of the DSS:

Mandatory fields:

- i. E-mail address
- ii. Password
- iii. Password again
- iv. ACP name
- v. Profile type
- vi. Place of experience

ACP can specify the location of the Experience in 3 ways: using a free-text search, by clicking on a map, or by providing the location. For privacy reasons, the Data Controller recommends not to give the exact location as the location for the Experience.

4.6.2. During the registration, the ACS shall provide the Data Controller with the following data for successful registration and use of the DSS:

Mandatory fields:

- E-mail address
- Password
- Password again
- Username
- Private URL (Generated by the Interface)

4.7. If the Subscriber provides the mandatory data required by Point 4.6 above and confirms that he / she read and understood the GTC and the Data Management Information, then after clicking the Register button, the Interface redirects the Subscriber to the external website enabling credit card payment. After the successful payment, the registration is considered successful, of which the Data Controller sends a notification to the Subscriber by e-mail. The registration is considered successful and accepted by the Data Controller only if the registration is confirmed by the Data Controller by e-mail together with the receipt of the Subscription Fee by the Data Controller. If several confirmations are made in connection with the registration, the last confirmation of the Data Controller shall prevail. The Data Controller assumes no responsibility whatsoever for unconfirmed registrations.

After successful registration, the Subscriber can access the Log in option in the Personal Assistant. By entering the email address and password and clicking the Login button, the DSS becomes available to the Subscribers. The Data Controller shall provide the DSS after successful registration and receipt of the Subscription Fee by the Data Controller.

4.8. Subscribers are entitled and obliged to provide the following information on their data sheets:

4.8.1. The ACP individual user (sex partner girl, sex partner boy, sex partner pairs, dominatrix, transsexual, massage, escort), by clicking the Settings button in the My Profile menu item, may specify data, images, video (s) and other information characteristic of him or herself. Without filling the mandatory fields, ACP are not going to appear on the Interface for ACS.

Mandatory fields within the basic data:

- Age
- Smoking habits
- Origin
- Language skills
- Sexual orientation
- Build

- Height
- Body weight
- Breast size

Mandatory fields within location data and availabilities:

- Place of experience
- Phone number or BSM Chat (One is required)

All notifications concerning an individual ACP user are automatically enabled by the Interface, but the user shall be entitled to change this setting and indicate of what he or she would like to be notified.

4.8.2. The ACP non-individual user can enter their own data, images, video(s) and information within the Profile menu by clicking the Settings button. Without filling the mandatory fields, ACP are not going to appear on the Interface for ACS.

Mandatory fields within the basic data:

- Origin
- Languages spoken
- Sexual orientation

Mandatory fields within location data and availabilities:

- Place of experience
- Phone number or BSM Chat (One is required)

All notifications sent to ACP that affect non-individual users are automatically enabled by the Interface, but the user shall be entitled to change this and indicate of what he or she would like to be notified.

4.8.3. By clicking the Settings button, the ACS user can enter his / her own data, images, video(s) and other information within the Profile menu. Without filling the mandatory fields, the registration is not going to be approved and ACP are not going to be able receive it.

Mandatory fields within the data sheets:

- First name
- Gender
- Age
- Sexual orientation

4.9. The Subscriber shall be entitled to change the provided password and e-mail address at any time. The Subscriber shall be entitled to freely modify the data provided by him or her on the Interface together with the content placed thereon (including the media elements) at any time, free of charge and for as long as the Subscriber has a valid contract.

4.10. The ACP datasheet can be added to the Favourites by the ACS without prior notice.

4.11. The Data Controller shall be entitled to refuse pre-registration and registration, respectively, together with entering into the contract and shall also be entitled to withdraw from the already concluded contract or terminate it without notice if the pre-registration and / or registration is submitted by a Subscriber who has violated a material obligation or condition of this present GTC during a previous contractual relationship with the Data Controller. In such cases, pre-registration and acceptance of registration can be subject to a separate agreement. The Data Controller shall be entitled to refuse to accept another pre-registration and registration of any Subscriber who owes a debt to the Data Controller until the related payment obligations are fully met.

5. Conclusion of the contract

5.1. Unless otherwise provided in this present GTC, the contract between the Subscriber and the Data Controller shall be validly concluded upon acceptance of the registration and shall enter into force upon payment of the Subscription Fee.

5.2. The Data Controller shall send a confirmation of the arrival of the registration sent by the Subscriber by e-mail within 48 hours at the latest. The confirmation e-mail shall be considered as the acceptance of the registration as a contract offer, with which a valid contract is concluded between the Data Controller and the Subscriber. The Registration is an electronically concluded contract, which is governed by the relevant stipulations of the Civil Code (Act V of 2013) and those of Act CVIII of 2001 on certain issues of electronic commerce services and information society services.

5.3. The Data Controller has not complied with the Code of Conduct.

6. Subscription fee, payment terms, duration of the service

6.1. The Subscriber shall pay a Subscription Fee for DSS. Exception: Sexpartner girl
Sexpartner boy Femdom, Transsexual, Massage, Escort. They can use www.bigsexmap.com for free.

The valid amount of the monthly fee shall be published in the Subscriber's account.

6.2. The Subscriber can only pay by credit card, via the bank payment system of OTP MOBIL LTD. The Data Controller shall not assume any responsibility whatsoever for OTP MOBIL LTD. and its payment service, but in all cases shall forward any and all user questions, requests and complaints to the contributing service providers. The payment shall be governed by the relevant regulations of the given financial institution, thus in particular, but not exclusively, to the general terms and conditions and data management regulations thereof.

6.3. Based on the monthly Subscription Fee, the Subscriber shall be entitled to use the DSS for 31 days. The data sheet is no longer going to be displayed on the day following the last day of the service period. The Data Controller shall also be entitled to the Subscription Fee for the period if the data sheet has been suspended by the Subscriber or by the Data Controller exercising his related rights set forth in Point 3 above. If the

Data Controller has cancelled the data sheet exercising his related right provided in this present GTC, the Subscriber shall not be entitled to a refund of the Subscription Fee that has already been paid.

6.4. In the event of cancellation of the data sheet initiated by the Subscriber, the Subscriber shall not be entitled to claim a refund of the time-proportionate part of the Subscription Fee that has already been paid.

6.5. In the event of unauthorised use of any of the conditions for determining the Subscription Fee or any unauthorised use of a discount, the Data Controller shall be entitled to demand a refund of the unduly used benefit from the Subscriber, even if the pre-registration or registration in question has already been confirmed. This provision also applies in the event that the Data Controller grants an advantage in the event of the occurrence of a specific condition, but the relevant condition is not met.

7. Prohibition on the transfer of data sheets

7.1. The Subscriber shall not be entitled to transfer or assign the interface of the data sheet to a third party, neither in part nor in full, neither in return for payment, nor free of charge. The Subscriber shall only be entitled to display his / her own data sheet or his / her own data on the Interface.

7.2. The prohibition on the transfer of data sheets also applies to the case where the Subscriber advertises and / or sells the service according to the DSS, either by himself or for his own benefit in another way, together with the same or similar services (package sales).

7.3. The Subscriber shall not be entitled to transfer his / her user name and password and other rights to third parties.

7.4. If the Subscriber fails to fulfil his obligations and the prohibition set forth in Points 7.1.- 7.3., then the Subscriber shall pay a penalty of USD 10,000 to the Data Controller in such a way that it can be debited to the Subscriber's credit/debit card. The Data Controller shall also be entitled to enforce his rights for compensation for damages in excess of the amount of the penalty and all other claims arising from the breach of contract.

8. Promotional campaign, media campaign and the related remunerations and discounts

8.1. The Subscriber hereby acknowledges and accepts, and does not claim a separate fee or other fee for the fact that the Data Controller is advertising the Interface on online and offline interfaces, e.g. Facebook, Google, Instagram, Twitter. The Subscriber expressly consents to this.

8.2. The Data Controller shall be entitled to determine and provide a discount for a certain group of Subscribers or all categories of subscribers for a specified period of time or until the withdrawal of such a discount. Thus, in particular, the dc shall be entitled to provide a fee discount from the ordered DSS, or to provide the DSS with more favourable conditions than this present GTC (e.g. in terms of update frequency,

credit use, duration, etc.). The Data Controller shall also publish the discount publicly on the Interface, depending on the group of beneficiaries, or communicate it to potential beneficiaries via electronic communication channels (e.g. e-mail, telephone) or other public forums.

9. Restriction of Data Sheet Services (DSS)

In case of suspicious visits (different from previous user habits, different from similar industry uses, type of conduct where there is the presumption of automated data extraction), the Data Controller shall be entitled to temporarily suspend or limit the use of the service even without a separate related notification. Following the lifting of the suspension or restriction, the duration of the contract shall be extended for the period of such suspension or restriction. In this case, the Subscriber shall not be entitled to a refund or indemnity or any other compensation.

10. Expressing an opinion, statistics

10.1. The ACP expressly agree that the ACS may form an opinion on the specified criteria both in writing and via a scoring system. The ACP expressly contribute to the publication and publicity of the approved opinions.

10.2. The ACP receive a system message about the received opinions and evaluations, to which they can respond within 3 days. After reading the message the ACP have the opportunity to respond to the received written opinion within 3 days. After 3 days, regardless of the response, the opinion and assessment given to ACP is going to be added to the profile in question.

10.3. The ACS have the right to change the written opinion within the above 3-day deadline. After the opinion has been published on the data sheet, FTK and FTNY can only delete the published opinion in the future if they both initiate the request for deletion on the Interface.

10.4. The FTK acknowledges that the ACP may comment in accordance with the criteria given on the Interface both in writing and via a scoring system. The method of displaying the opinion shall be mutatis mutandis governed by the provisions of Points 10.2. and 10.3. above, as long as the opinions provided by the ACP are displayed in an anonymous form and only accessible to ACP subscribers, particularly to individual users.

10.5. Other statistics about the ACP shall also be accessible by the ACS, e.g. weekly website traffic. After registration, the Subscriber can keep track of all relevant statistics, opinions, payment information and other information related to his / her profile. Within the scope of the statistics on the traffic of the Subscriber's profile, the Data Controller shall not assume any responsibility whatsoever whether every visit of the profile is commenced by different persons. The statistically recorded number of visits does not necessarily match the number of the people who visited the profile.

10.6. The ACS receive statistics on the following data, accessible via the Statistics menu item within the profile:

- Date of registration
- All registered service providers on BSM (regardless of category)
- All evaluations provided
- All evaluations received
- All service providers in the wish list
- All banned service providers
- Total number of individual datasheets visited:

11. Modifications

11.1. The Data Controller reserves the right to modify the scope and specifications of the services provided under the DSS at his own discretion within the limits permitted by law.

11.2. The ACP and the ACS hereby acknowledge that in order to ensure and improve the quality of the Services, to develop the Services and to avoid possible complaints in the future, the Service Provider shall be entitled to send a questionnaire measuring satisfaction with the Service to the ACP and the ACS electronically or telephone them for this purpose. Completion of the questionnaire, or answering the questions by telephone is optional; it is based solely on the voluntary decision and consent of the Subscriber.

12. Responsibility

12.1. The Subscriber shall use the DSS as intended, in accordance with the stipulations of the related laws and regulations and this present GTC.

12.2. Upon the Data Controller's request, the Subscriber shall immediately reimburse the Data Controller for all fines, damages and costs or civil law claims enforced against the Data Controller, his senior official or any other persons involved in the performance by the competent court, authority or third parties due to the Subscriber's violation of this present GTC and/or the relevant legal provisions. Based on the above, the Subscriber shall pay the said fine, compensation, other claims and costs to the court, authority or other right holder on behalf of the Data Controller when due. If the fine, compensation, other claims and costs have already been paid by the Data Controller or the person concerned, the Subscribers shall reimburse the Data Controller or the person concerned.

12.3. The Data Controller shall use any and all state of the art means and measures to ensure the continuity of the DSS. The Data Controller shall not be liable for damages caused by force majeure circumstances beyond the Data Controller's area of interest and / or operation and which impede the performance of the work required for performance or the availability of technical equipment (e.g. war, strike, flood, earthquake, thunderstorm). , power failure, etc.). In such cases, the duration of the contract shall be extended by the period affected.

12.4. The Data Controller shall not be liable for the insufficient traffic or for the ineffectiveness of the DSS.

13. Liability for damages

13.1. The Data Controller's liability for damages towards the Subscriber is excluded, unless the stipulations of the related laws and regulations permit no alternative with regard to the exclusion or limitation of the liability for any or all kinds of damage. If the Data Controller's liability cannot be excluded, such liability shall be limited to actual direct damages and the Data Controller shall not be liable for any indirect or consequential or reliance interest types of damages or claims, unless the law precludes the limitation of liability for damages.

13.2. The Subscriber may not publicly make any statements that are or would be detrimental to the reputation or honour of, or that otherwise violate the rights of personality of the Data Controller or the Data Controller's group of companies, or his products, services, brands, employees, contracted partners or persons acting on his behalf, or make statements that may violate the legitimate economic interests of the Data Controller or the Data Controller's group of companies.

14. Data protection, statistical use

14.1. The Data Controller shall manage the data in his possession in accordance with the current legislation and provide the Subscriber with the opportunity to delete them himself.

14.2 The Subscriber shall read the Data Management Information prior to registration.

14.3. In order to maintain or improve the quality of the services provided by the Data Controller, the Data Controller shall be entitled to compile statistical analyses and market studies on the use of his services and the data generated in connection with their use, if necessary with the help of a data processor. The Data Controller shall be entitled to publish the statistical data and to use them for business development and business acquisition purposes and, if necessary, to use them within the scope of the Data Controller's internal operations. When compiling the statistical data, the Data Controller shall ensure that the connection between the data and the natural persons concerned is irrevocably terminated and that the data cannot be associated with natural persons.

15. Termination

15.1. The Data Controller shall be entitled to terminate the contract without notice if the Subscriber violates the stipulations of this present GTC or otherwise engages in unlawful conduct. In such a case, the Subscriber shall not be exempted from paying the Subscription Fee for the period already ordered. The termination of the contract without notice shall be notified by e-mail to the e-mail address provided on the Interface and shall be deemed to have been received by the recipient on the day of sending thereof.

15.2. The Subscriber shall be entitled to terminate the contract at any time or initiate the deletion of his data sheet and registration. In this case, the Subscriber shall not be entitled to a refund of the Subscription Fee already paid.

16. Complaint handling

16.1. Complaints can be submitted to the Data Controller in writing by e-mail. If the complainant does not agree with the handling of the complaint or it is not possible to investigate the complaint immediately, the Data Controller shall forthwith draw up minutes of the complaint and his official position thereon, and send a copy thereof by e-mail to the complainant simultaneously with the receipt of a substantive reply at the latest. The Data Controller shall assign a unique identification number to the complaint submitted by e-mail.

16.2. The minutes drawn up of the complaint shall include the following:

- the complainant's name, address, unique bsm-ID, which can be found on the data sheet.
- the place, time and method of submitting the complaint,
- a detailed description of the complaint,
- a statement by the Data Controller on his position on the complaint, if it is possible to investigate the complaint immediately,
- the signature of the person drawing up the minutes,
- the place and time of drawing up the minutes,
- the unique identification number of the complaint.

16.3. The Data Controller shall provide a substantive response to the complaint in writing (by e-mail) within 30 days following the receipt thereof and shall arrange for its notification. The Data Controller shall justify his position on rejecting the complaint. The Data Controller shall keep a record of the complaint for five years and present it to the supervisory authority upon request. If the complaint is rejected, the Data Controller shall provide information about the authorities or legal arbitration boards before which the complainant may initiate proceedings.

17. Scope of this present GTC, amendment, other provisions

17.1. This present GTC shall be in force from July the 1st, 2021

17.2. The Data Controller shall be entitled to unilaterally amend this present GTC. The Data Controller shall publish the amendments on the Interface at least 15 days prior to the entry into force thereof and duly inform the Subscribers thereof by e-mail.

17.3. The 15-day deadline for supplying information in advance shall not apply if the newly introduced functions or services require an amendment to the GTC, or if the amendment is required by a change in legislation or otherwise fulfilling a legal obligation, compliance with a court or official act. In such cases, the deadline for supplying information can be shorter than 15 days or, if necessary, the amendments can take effect immediately.

17.4. If the Data Controller fails to exercise the related right specified in this present GTC, it shall not be construed as a waiver by the Data Controller of his right.

17.5. The GTC and the contracts and obligations arising from it shall be governed by the law of Hungary. If there is a discrepancy between the foreign language version of this present GTC and the Hungarian version thereof, then the Hungarian version shall prevail.

17.6. The Data Controller and the Subscriber shall endeavour to settle any legal disputes that may arise between them in an amicable way. Failing that the jurisdiction of the Hungarian courts shall be stipulated. In the event of a legal dispute arising from this present contract the Data Controller and the Subscriber submit themselves to the jurisdiction of the Buda Central District Court of Justice.

Date: Budapest, September the 22st, 2021

In force: From September the 22st, 2021 until revoked or next amended.